

Remote Work Solutions Cheat Sheet

Our current climate has brought about an immense challenge for all companies, which is supporting their greatest asset, their people. With the onset of quarantines and social distancing, companies are, in record numbers, turning to remote solutions to support their employees, remain secure and productive at any location. You may hear this referred to as 'work from home', 'remote office', 'home office', 'telecommuting', or 'mobile work'. To make your conversations more effective, here is a general guide of Ingram Micro's vendors that support this initiative. The majority of these solutions are either software or cloud based, so no need to worry about inventory.

Secure Connectivity Solutions

VPN—Virtual Private Network

A way to create a secure and encrypted tunnel through the internet from an endpoint (smartphone, laptop, desktop) to company headquarters.

Cisco AnyConnect	Fortinet FortiClient
PulseSecure Remote Access VPN	Majority of Enterprise Firewalls from the NSBU

MFA—Multi-Factor Authentication and SSO—Single Sign-on

Secures employees and corporations beyond using just a username and password. MFA is something you know (like a password) with something you have (like a smartphone) to prove the employee's identity before corporate access is allowed. SSO reduces the times employees have to enter a username or password to gain access to other corporate applications.

RSA SecurID	Cisco Duo
Okta	Fortinet Fortitoken
Microsoft M365	WatchGuard MFA
Evidian SSO	SonicWALL SMA

Cloud Infrastructure Offerings

Assist companies to rapidly and dynamically grow their datacenter footprint with new workloads without procuring new hardware on premise.

AWS	Microsoft Azure
VMware Service Providers	IBM Cloud

Virtual Desktops

Provides companies a secure way to deliver a corporate desktop to their employees on any device. Any work is being stored back at the company HQ or cloud provider.

VMware Horizon , Horizon Cloud , Horizon Apps Horizon Cloud on Azure Free Trial for 45 Days	Citrix Virtual Apps and Desktops
Windows Virtual Desktop	AWS WorkSpaces

Endpoint Security and Endpoint Detect and Respond (EDR)

These solutions secure the devices that employees use every day from laptops, tablets, and smartphones, to ensuring companies can track and manage the remote devices. Solutions include next-gen antivirus, anti-malware software, mobile device management, and Unified Endpoint Management, including DNS Security.

VMware Workspace ONE, Carbon Black	Checkpoint (Sandblast Agent)
Microsoft Intune & EMS	Palo Alto Networks Prisma
Fortinet FortiClient	SonicWALL Capture Client
TrendMicro Deep Security	IBM MaaS360
Cisco AMP for Endpoints	Citrix Endpoint Management
Lookout	FireEye Endpoint Security
Proofpoint	

Unified Communications and Collaboration/Voice

When parties across vast distances must collaborate, these solutions provide a way to organize a team, meet virtually, host web conferences, and engage with employees, students and others.

Cisco WebEx Meetings and Teams	Microsoft Teams (free to education institutions)
BlueJeans	Intermedia
RingCentral	8x8
Microsoft OneDrive	Dropbox
Google GSuite	Google Chrome Enterprise
Amazon Chime	Amazon Workdocs and Amazon Connect

Other Considerations

When cultural shifts occur in how business is conducted, there are other areas of concern to ensure the company and its people are protected from a legal, fiscal and social responsibility perspective.

Updating corporate policy documentation for remote work	OSHA Compliance
Updated Associate Training/Courseware for WFH tools	Implementation services for new tools
Penetration Testing (Ingram DXS Solutions)	Email Security (Trustifi 90 days free), Microsoft , ProofPoint)
Updated Encryption Policies for devices and data	Financing Solutions

With a full solution approach, remote work can prove highly beneficial and strengthen employees' productivity in specific use cases. We hope this document has helped you understand the top initiatives and aligned solutions to support a remote workforce. All categories can bolster others—we welcome a conversation with you to address you or your clients' concerns. Contact your Ingram Micro sales representative to learn more. This information has been a combined effort curated from our Digital Transformation Solutions Team, Security, UCC & Cloud Business Unit, including our Enterprise Accounts team.

Stay safe, healthy, and be kind to one another.

-Ingram Micro

For More Information Contact Your [DXS](#), [Security](#), [UCC](#) or [Cloud](#) Teams